



written revocation / return form

Dear Black & White SHOP customer,

Thank you very much for your purchase. We regret that not all ordered items met your expectations.

To start your withdrawal / return, please fill out this form and follow the steps listed below. Thank you for your cooperation!

Please note: Only with your full order and return details we are able to process your return!

Please follow the following steps accurately:

- STEP 1: *Fill out this form completely and enclose it with your return*
- STEP 2: *Enclose a copy of or the original invoice of your order with your return*
- STEP 3: *Pack up the items to be returned safely and bear in mind that we can only refund money for items without visible damages and wear marks. Finally send the package to our return-department with a shipping service provider of your choice!*

All returns must be sent to the following address:

Black & White SHOP | return-department
Römerstraße 9
D-63450 Hanau in Germany

Personal informations:

order- or invoice-number	
ordering platform: (Onlineshop Amazon, eBay)	
name, firstname:	
street:	
zip-code, city:	
phonenumber: (for requests)	
eMail-adress: (for requests)	

Payment method / bank account: *(in the case of a refund, this will be done in the same way as the original payment)*

payment method: (banktransfer, PayPal, etc.)	
financial institution / account name:	
account number / IBAN:	
bank code / BIC:	



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Returned goods:

position	product name	amount	price

Return reason: (please make a cross in the right line, if possible with comment)

CROSS:	YOUR RETURN REASON:	COMMENT:
<input type="checkbox"/>	I do not like the product	
<input type="checkbox"/>	product inadvertently ordered	
<input type="checkbox"/>	product doesn't fit	
<input type="checkbox"/>	product had a wrong description*	
<input type="checkbox"/>	product is broken*	
<input type="checkbox"/>	incorrect delivery*	

* In the case of a return reason marked with "*", please send an additional e-mail with the exact description of the ordering process to: „retoure@bnw-shop.de“ in this case you save any return costs

Comments / your message to us: (would you like a refund or an exchange? If you like an exchange - tell us: size / color / product number or the exact product name)

city, date: _____

signature: _____